

VILLE D' OR GOLD TRADING LLC

CORPORATE CUSTOMER PROFILE

2023-2024



COMPANY NAME :	
CARD NUMBER :	
BRANCH NAME :	
UIN:	



Date:

Dear Valued Customer,

Thank you for your interest in Ville D OR Gold Trading LLC and in our various services we offer. At Ville D OR Gold Trading LLC, we guarantee you with efficient customer service, within the boundaries given by the regulators in UAE.

As a gold trading entity in UAE, it is our prime responsibility to support the government initiatives in combating the funding of terrorism and money laundering activities.

Furthermore, we consider it imperative to emphasize our compliance by stepping up our "Know Your Customer (KYC) process. To ensure a smooth and compliant process flow, we request for your support and co-operation by providing us with all the necessary details as requested in the ensuing pages. It will enhance the transparency and security of transactions and help us to adhere to the laws of the land, for common welfare.

We always strive to bring you the best in the easiest possible manner. In case of any query regarding the completion of your registration booklet, please feel free to contact us any time. We will be happy to assist you.

We welcome you once again to Ville D OR Gold Trading LLC as our valued customer. Together let's work towards building a better future, nurturing a long and strong relationship, which mostly grows beyond business

Regards,

General Manager
Ville D OR Gold Trading

LLC Dubai, UAE

Company Stamp

1. GUIDELINES AND CHECK-LIST



1.1 On boarding documentary Check List: Gold Trading Business:

Sr.	Documentary requirements	YES	NO	NA
1	Trade License			
2	Owner / Partners Identity			
3	MOA / AOA			
4	POA (If Any)			
5	Tenancy Contract			
6	TAX /VAT Registration			
7	Authorization Letter			
8	Authorized Person's Identity			
9	Source of Funds (Invoice, Custom clearance, Bank Statement, Annual Financial Report etc)			
10	Regulator License			
11	Membership Certificate / Chamber of Commerce			
12	Company Structure / Organization Chart			
13	Representatives Identity			
14	Latest External AML Audit Report			
15	AML/CFT Policy & Procedure			
16	Proof of Address (Tenancy Contract, Bank Statement, Utility Bills etc)			
17	Top 5 Customer / Suppliers.			
18	Risk Assessment for the Company			
19	Risk Assessment for the Partners			
20	Risk Assessment for the Authorized Person			
21	Sanction, PEP and Adverse Media Check for the Company.			
22	Sanction, PEP and Adverse Media Check for the Partners			
23	Sanction, PEP and Adverse Media Check for the Authorized Person			
24	Site Visit			
25	Group Companies TL and its Partners KYC Documents			
26	Related Parties (If Any)			
27	Share Certificate (If Any)			
28	Certificate of Incorporation			



1.2Additional Questions for Gold Trading Arrangements:

Sr.	Documentary requirements	Detailed Answer by the	NA
No.		Correspondent	
1.	Nature of the intended business relationship with		
	Ville D OR Gold Trading LLC		
2.	Purpose of Buying / Selling gold from Ville D OR		
	Gold		
	Trading?		
3.	Source of gold sold to Ville D OR Gold Trading LLC?		
4.	Separate list of gold intended to purchase / sale and		
	the projected annual value gold for next three (3)		
	year?		
5.	Expected number of transactions for next three (3)		
	year?		
6.	List of similar existing arrangements the company		
	have within UAE		
7.	Could you please confirm if your gold trading		
	business is dealing directly or Indirectly with any		
	Iranian nationals or Companies having connections		
	or owned and controlled by Iranian Nationals (Any		
	Affiliation To Iran)		
8.	Please share with us the Corporate customer		
	Onboarding process and copy of KYC Booklet, check		
	list and Client Visit questionnaire forms		
9.	Documents / procedure followed by your Gold		
	Company while buying from the Individual &		
	corporate customers over the counter, Please		
	elaborate on the documentations and the		
	Procedures applied.		



SECTION A – COMPANY DETAILS

A1. Name (as per Trad	le License)	
Company Name		
A2. Legal Status		
Sole Proprietorsl	hip Public Lin	nited Company

Partnership Company Private Limited Company

Limited Liability Company Branch of a Foreign Company

Free Zone Company Trust/Club/Society/Association

Others (please specify)

A3. Company Information					
Country of Establishment		Date of Establishment			
Licence No.		Issuing Authority			
Licence Issue Date		Licence Expiry Date			

A4. Tax Information Tax Registration Date Tax Registration Number

A5. Contact Details	
Primary Contact Name	
Designation	
Telephone (Office)	
Mobile	
Email	
Website	

A6. Address Details			
Registered Business Addres	ss		
Address (Line 1)			
Address (Line 2)			
City		P.O. Box / Postal Code	
State / Province		Country	
Primary Business Address (if different from the Registered Busine	ess Address)	
Address (Line 1)			
Address (Line 2)			
City		P.O. Box / Postal Code	
State / Province		Country	



Details of Individual Shareholders / Ownership (if applicable)						
Name	Nationality	Passport/ID No.	Address	Ownership %		

A8. Details of Corporate Shareholders / Ownership (if applicable)						
Company Name	Country	Licensing Authority	Trade License No.	Ownership %		

Nationality	ID/Passport No.	Address	Ownership %
_			

Name	Nationality	ID/Passport No.	Address	Ownership 9



A11. Details of Authorized Sign	atories (List names a	ll individuals who	are authorized to	sign and transact for an	d on behalf of
the Company)			ı		
Name	Nationality	ID/Passport No.	,	Address	Job Title
A12. Politically Exposed Person	(PEP)				
Is any of the shareholder / bene	ficial owner / key	П _{Уа}		Na	
managerial person Politically Ex	posed?	└ Ye	s	No	
Person's Name					
Position					
Is any of the shareholder / bene managerial person related to a	Ye	s \square	No		
Person's Name:		'			
Person's Country:					
Person's Position:					
B. BUSINESS INFORMATION					
	Refinery		Γ	Precious Metals Tra	der/Dealer
		/ Manufacturer (J	owollors) [Retailer (Jewellers)	,
		/ Manufacturer (J	ewellers) _	_	
	Bank		L	Industrial	
Type of Business Activities	Scrap Deale	er		Coins Dealer	
	Miner - Larg	ge Scale Mining		Miner – Small Scale	Mining
	☐ Miner – Arti	isanal Miners (Rep	resentative)	Exporter	
	Others (plea	ase specify)			
	Trading			Commercial	
License Type	Industrial			Professional	
	Others (plea	ase specify)			
Total No. of Employees					
No. of Years of experience in the Precious Metals Industry					



		Casino		Restaurants
		Currency Dealer or Exchanger		Used Car or Motorcycle Dealers
		Movie Theatres		Travel Agencies
		Apartment Houses		Hotels
		Gaming		Retail stores
Does any shareholder / Beneficial Owner / Key		Art and Antique Dealers		General Trading
Managerial Person has any		Liquor Stores		Lawyers & Accountants
other business?		Luxury Good Dealers		Auction Houses
		Gambling Services		Constructions Companies
		Car Washes		Beauty Shops
		Taxicabs		None
		Others (please specify)		
Mention the metals that you		Gold		Silver
work with		Others (please specify)		
		Mined Gold – Alluvial gold		Mined Gold – Gold ore
		Mined Gold – Gold concentrate		Mined Gold – Gold doré
Mention the form of gold that		Mined Gold – Mining By-product		Mined Gold – LSM Gold
you work with		Mined Gold – ASM Gold		Recyclable Gold – Melted
		Recyclable Gold – Industrial By-product		Recyclable Gold – Unprocessed
		Grandfathered Stocks		
From whom do you purchase the Precious Metals?		UAE Suppliers		International Suppliers
		Small / Medium Scale Traders		Wholesalers
		Jewellers		Individuals
Who are your counterparties		Mines		Refinery
and suppliers?		Banks		Funds
		Others (please specify)		
Mention all Countries of Origin of your precious metals				
Mention all Countries in which you sell your precious metals				
Do you have the license /	If Vac	Yes		No ada:
authorization to import/export precious metals?	ii Yes,	mention the Import-Export Licence No. / Cust	oms C	oue:



How do you intend to transport the metal from its country of	Transporter / Secured logistic company Hand carry						
origin to Dubai?	Others (please specify)						
	☐ Yes ☐ No						
Do you have an account with an	If Yes, which one :						
internationally recognized transporter/ secured logistic	☐ Brinks ☐ Transguard						
company?	Armaguard Ferrari						
	Other (please specify)						
C DANK INCODMATION							
C. BANK INFORMATION							
Account name / Beneficiary name							
Bank Name							
Bank Address							
Dalik Address	City Country						
IBAN Number							
Account No.							
Swift Code	Currency						
D. FINANCIAL INFORMATION							
Do you koon records and account	+c						
Do you keep records and accoun for your transactions?	Ts Yes No						
	☐ Yes ☐ No						
Do you have external independent financial auditors?	If Yes, mention the name of your auditors:						
illialicial auditof5f							
	Own Capital						
	Bank Loan (mention name)						
Mention the source of operating	Government Entity (mention name)						
funds	Third Party Loan (mention name)						
	Others (please specify)						



E. COMPLIANCE INFORMATION

E1. RESPONSIBLE PRECIOUS METAL SUPPLY CHAIN POL	ICY							
Did your institution establish a responsible supply chain of gold from conflict-affected and high-risk areas policy which is consistent with the standards set forth in the model supply chain policy in Annex II of the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas? If yes, please provide a copy		Yes		No				
Does your company comply or plan to comply with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas?		Complies		Plans to Comply No				
Does your company have policies and procedures that covers human rights? If yes, please provide a copy.		Yes		No				
Does your company have an anti-bribery and corruption policy? If yes, please provide a copy.		Yes		No				
Does your company have a whistle-blower policy in place? If yes, please provide a copy.		Yes		No				
Does your company have Data Protection Policy? If yes, please provide a copy.		Yes		No				
Does your company have a policy consistent with the standards set forth in the LBMA Gold Guidance? If yes, please provide a copy		Yes		No				
Does your company have a policy consistent with the standards set forth in the DMCC Practical Guidance for Market Participants in the Gold and Precious Metals Industry? If yes, please provide a copy		Yes		No				
Does your company have a policy consistent with the standards set forth in the Responsible jewelry Council's Code of Practices and Chain of Custody? If yes, please provide a copy		Yes		No				
E2 AMI / CET BOLICY AND PROCEDURES								
E2. AML / CFT POLICY AND PROCEDURES								
Is money laundering and terrorist financing a criminal offence in the country where your company is located?		Yes		No				
Are there any anti-money laundering and combating terrorist financing laws and regulations in place in your country and are these laws applicable to your	If yes, me	Yes ention the laws	:	No				



Did your company prepare a documented set of Policies and Procedures with regards to combating money laundering and terrorist financing according to FATF standards and controls? If yes, please provide a copy		Yes	No
Did your company carry out and document an internal risk assessment to understand Its money laundering and terrorist financing risks?		Yes	No
Has your organization implemented processes for the identification and verification of your customers and beneficial owners?		Yes	No
Does your organization have procedures to establish a record for each customer noting their respective identification documents and Know Your Customer Information?		Yes	No
Does the Company have a risk-based assessment of its clients (e.g. low, medium or high risks)?		Yes	No
Does the Company conduct enhanced due diligence for high-risk clients?		Yes	No
Does your establishment have checks in place to identify if Its customers/ clients and their beneficial Owners are 'Politically Exposed Persons' (PEPs)?		Yes	No
Does your organization have policies to conduct enhanced due diligence which includes obtaining senior management approval for establishing business relationship or one-off transaction with PEPs, their Family and close associates?		Yes	No
Does your institution collect information relating to customers and beneficial owner(s)' source of wealth and source of funds?		Yes	No
		Yes	No
Has your organization appointed a designated compliance officer with sufficient experience / expertise?	Name: Designat	ion:	ng information:
Does the compliance officer have the necessary power and independence to perform his duties?		Yes	No
Does your institution have a monitoring program for The identification and reporting of suspicious orunusual activity/transaction?		Yes	No



	☐ Yes ☐ No						
	If yes, mention the list:						
Does your institution screen customers and	, ,						
transactions against lists of persons, entities or countries issued by government/international bodies?	UN Sanctions UAE (Local Terrorist List)						
	Other local regulations (please mention):						
	Other local regulations (please mention).						
Did your establishment sign up to the goAML system of the FIU?	☐ Yes ☐ No						
Has your establishment created and documented red flags to provide reasonable grounds for reporting of any suspicious transaction?	☐ Yes ☐ No						
Does the Company perform a risk-based assessment to understand the normal and expected transactions							
of its clients (in order to identify the unusual	☐ Yes ☐ No						
transactions)?							
	☐ Yes ☐ No						
Does the establishment keep records of customers and transaction?	If yes, then mention the number of years for which the record is kept:						
and transaction:	in yes, then mention the number of years for which the record is kept.						
Does your establishment conduct regular ongoing							
AML/CFT training for staff?	☐ Yes ☐ No						
Does the Company have a maximum amount allowed	□ Yes □ No						
for cash payment as per internal policy or regulatory framework?							
	If yes, mention the amount:						
E3. SUPPLY CHAIN DUE DILIGENCE							
What is the typical profile of your precious metals' suppliers?	Corporate (%) Individual (%)						
	Company Identification Registration Documents (Name, Address, etc.) (Trade License, TaxCertificate, etc.)						
What type of information does the Company request	Ultimate beneficial ownership including ID/Passport copies of						
from its precious metals suppliers?	owners						
	License (Export, Mine) AML/CFT Policy						
	Other (please specify)						
	Invoice Customs document						
What type of information does the Company request	Certificate of Origin Assay Report						
from its precious metals suppliers?	Other (please specify)						
	i de la companya de						



Do you monitor your suppliers for inconsistent transactions? (Unusual weight, purity, transfers, third party payments etc.)	☐ Yes	☐ No
Does the Company assess its corporate precious metals suppliers' Supply Chain Policy and purchase procedures and practices?	Yes	☐ No

DECLARATION

- I hereby acknowledge and declare that all the information provided in this Know Your Customer (KYC) form is true and complete and I undertake to inform you of any changes.
- I/We hereby confirm that we have read and understood the following the guidance and policies listed below, and we undertake to review it thoroughly and to comply with its provisions.
 - OECD Due Diligence Guidance for Responsible Supply Chain of Minerals from Conflict-Affected and High-Risk Areas
 - LBMA Responsible Gold Guidance
 - o DMCC Practical Guidance for Market Participants in the Gold and Precious Metals Industry
- I/We hereby warrant to VILLE D OR GOLD TRADING L.L.C. that the Metals/Stones/Funds to be delivered to VILLE D OR GOLD
 TRADING L.L.C. for treatment or trading have been procured through legal means and have been acquired from legitimate
 sources not involved in funding conflict or non-compliance with any United Nations sanctions, resolutions, or human rights
 violations.
- I/We hereby undertake that our sources of precious metals and stones are free from conflict financing, criminal funding, worst forms of child labour and human rights abuses, and have been sourced through proper channels.
- I/We confirm that we are observing and complying with domestic and international laws, rules, and regulations, including those governing the illicit trade in precious metals and the United Nation Security Council (UNSC) Sanctions.
- I hereby give unconditional and irrevocable written consent to VILLE D OR GOLD TRADING L.L.C., its subsidiaries, agents and authorized staff and any third-party service providers for disclosure, sharing, usage, processing and searching of my information and recordsas required by UAE Anti Money Laundering and Combatting of Terrorism Laws.
- I agree that any duplication and any copy, photocopy, electronic data, or facsimile which have been made as a copy from this original consent by means of photocopying, image scanning, or recording in whatever forms shall be deemed as evidence of consent with the same effect as its original.
- I shall indemnify and hold VILLE D OR GOLD TRADING L.L.C. safe from any claims howsoever arising from as a result of such sharing, searching, usage, processing or disclosure of account information and data.

Signature					Com _l	oany	Star	mp					
Name of the Authoris	sed Signatory												
Title / Designation of the Authorised Signatory													
Date		D	D	M	M	Υ	Υ	Υ	Υ	Place			



DOCUMENTS REQUIRED AND CHECKLIST

	Document / Information	Completed
	Proof of legal existence of the Company:	
	Trade License	☐ Yes ☐ No ☐ N/A
	Certificate of Incorporation	☐ Yes ☐ No ☐ N/A
	Share Certificates / Shareholders Register	☐ Yes ☐ No ☐ N/A
1	Memorandum of Association (MOA)	☐ Yes ☐ No ☐ N/A
	Articles of Association (AOA)	☐ Yes ☐ No ☐ N/A
	 Full Details of Beneficial Owners if not mentioned in MOA / AOA 	Yes No N/A
	List of Directors (if not mentioned in MOA / AOA)	☐ Yes ☐ No ☐ N/A
	Tax Registration Certificate	☐ Yes ☐ No ☐ N/A
	Document / Information	Completed
	Proof of the company's Registered Address and Office/Principal Address (primary address where the business activity is performed) in the country of origin and/or physical address within the UAE:	
2	Utility bill (e.g. electricity, water, phone)	Yes No N/A
	Tenancy contract / purchase agreement	Yes No N/A
	Local authority tax bill	☐ Yes ☐ No ☐ N/A
	Compliance Policies (if available) :	
	AML/CFT policies and procedures	☐ Yes ☐ No ☐ N/A
3	Responsible Supply Chain Policy	☐ Yes ☐ No ☐ N/A
	Anti-bribery Policy	☐ Yes ☐ No ☐ N/A
	Whistleblower Policy	☐ Yes ☐ No ☐ N/A



4	Board Resolution]	Yes No N/A				
									,		
5	List of Authorized Trade	rs (witl	n thei	r spe	cimer	n sigr	ature	e)	[☐ Yes ☐ No ☐ N/A	
									'		
	For all Shareholders / Ultimate Beneficiary Owner / Key Managerial People / Authorized Signatories / Powers of Attorney Holders / Third party mandate holders, provide the following documents:						1				
c	 Passport 								[Yes No N/A	
6	National ID								[Yes No N/A	
	 Visa for the Cor 	untry o	f Res	idend	ce (if a	pplic	able))	[☐ Yes ☐ No ☐ N/A	
	 Address Proof 								☐ Yes ☐ No ☐ N/A		
7	Financial Information:										
/	Latest Audited	Financ	ial Sta	atem	ent]	Yes No N/A	
FOR VILLE D	OR GOLD TRADING L.L.C	. USE C	ONLY:								
Cliant Dafa											
Client Refer									Cian atuura		
Form Reviewed By Date D D M M Y Y Y Y					Signature						
Date			D N	Λ	71 Y	Υ	Υ	Υ	Place		
Form Approved By									Signature		
Date		D I	D N	Л	/ Y	Υ	Υ	Υ	Place		
Account Op	ening Date	D I	D N	A N	/ Y	Υ	Υ	Υ	Account Code		

4. UNDERTAKING LETTER



We hereby certify that the details furnished above are true and correct. We assure Ville D OR Gold Trading LLC that the gold we sale purchase through Ville D OR Gold Trading LLC relates to our legitimate business interests only and free from any terrorist financing or money laundering. We abide by AML/KYC policy guidelines issued by the UAE and international regulators. We will be fully responsible for any of our gold sale purchase by UAE/UN authorities,any govt. authorities and we indemnify Ville D OR Gold Trading LLC for any loss due to such trading. We will provide all necessary documents as and when required by Ville D OR Gold TradingLLC. We further certify that the authorized representatives of gold sale /purchases are well known to us and their record can be provided whenever required by yourselves/ regulatory body. We undertake to intimate Ville D OR Gold Trading LLC of any changes in the above details furnished.

	Company Stamp
	Company Stamp
Name	
Designation	
Signature	
Date	

DISCLAIMER

The terms and conditions, including the rates and charges enlisted in the proposal submitted on behalf of Ville D OR Gold Trading LLC are subject to changes in relation to the market fluctuations.

Further, the transaction executed by Ville D OR Gold Trading LLC is subject to the condition that it will not be held liable for delay / nonpayment / underpayment or non-delivery, due to reasons beyond its control and / or disruption of communication systems.

Ville D OR Gold Trading LLC shall not be held responsible for any inadequacy or inaccuracy of the information provided by the customer.



A INDIA			
То		Da	te:
The Manager Ville D OR Gold Trading LLC Dubai, U.A.E.			
Dear Sir,			
Undertaking for Busines	ss Transactions		
	following person to sale/partransaction vouchers. His the time of transaction.		
Name of the Employee	ID Details of the Employee	Expiry of ID	Specimen Signature
Any Changes in the status in writing.	s of our above representati	ves will immediately	be intimated to you,
Thanking you Yours truly,			
Authorized Signatory			
Name:			
Designation:			
Date:			Company Stamp



The General Manager, Ville D OR Gold TradingLLC Dubai, U.A.E.

Date:		
Date:		

REF: UNDERTAKING FOR 'COMPLIANCE AND DUE DILIGENCE'

Dear Sir,

We confirm and undertake that the gold sales/purchases are made by us, and the record of such sales/purchases can be provided to you on demand in case of any query from your regulators or yourself.

We confirm that we would be collecting Custom Declaration from our clients who are non-resident of UAE for any business transaction and supporting documents such as Airway bill, invoices, Bill of lading and certificate of origins etc.

We assure Ville D OR Gold Trading LLC that our gold trading business is free from any terrorist financing or money laundering & free from all criminal activities. We will abide by AML/KYC policy guidelines issued by the UAE and international regulators. We indemnify Ville D OR Gold Trading LLC for any loss due to such gold sale purchase transactions blocked by any govt. authorities. We will provide all necessary documents as and when required by Ville D OR Gold Trading LLC.

We undertake to intimate VILLE D OR GOLD TRADING LLC of any changes in the above details furnished. We assure you again that we shall take care of due Diligence and KYC measures. For,

Name-
Designation-



The General Manager Ville D OR Gold Trading LLC Dubai, UAE

Date:

UNDERTAKING FOR OPEN POSITION

Dear Sir,

We confirm and undertake that during our unfix position with Ville D OR Gold Trading LLC due to the prevailing market volatility prices declines from the breakeven prices we will deposit immediately the difference between agreed margin percentage with the present margin percentage multiply by our total funds on unfix position.

In case of non-Compliance, we will be responsible for all the consequences liquidation of open position raised due to nonpayment of above said difference and Ville D OR Gold TradingLLC will not be held responsible for any losses occurred due to non-monitoring of our account equity and available margin.

1. Authorized Signatory	2. Authorized Signatory
Name -	Name-
Designation-	Designation-
	(Company stamp)



Prepared by:	Verified and Approved by:	
Name:	Name:	
Position: Branch/ Operation Manager	Position: Compliance Manager	
Sign:	Sign:	
Date:	Date:	
Approved by:	Approved by Owner *	
Name:	Sign:	
Position: General Manager		
Sign:	Date:	
Date:		

 $[\]hbox{*Where an Ultimate Beneficial Owner is FPEP, Owner approval shall be required.}$

Notes:			



[Type text]

Visit Report

(For Office Use Only) **Customer Name:** Contact Person: ______Designation: _____ Visited by:_____ Visited on: Have you visited the address given on the TL? Yes □ No□ • Has customer provided copies of requested invoices/other support documents? Is client briefed about AML & DD procedures applicable to their transactions? Is customer explained and/or reminded of all the KYC/Due Diligence requirements? Yes □ Gold Sale/Purchases will be in \Box Cash \Box Bank Cheques \Box Combination of both Visiting official's 'First Hand Report' on AML compliance level of the customer:

Name and signature of Visiting Officer:

Name and signature of Compliance Manager: ______

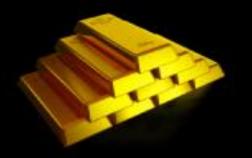
20 | Page

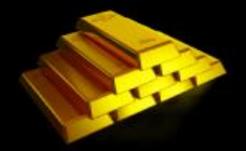


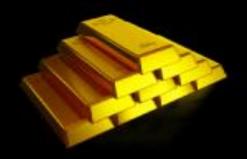
Follow-up 'Visit Report' Summary

(For Office Use Only)

Customer Name:		Card No		
Re-visited on	Visited By:	Brief update on the new/latest observations		
Name and signature of Vis	iting Officer:			
Name and signature of Co	mpliance Manager:			
[Type text]				









VILLE D'OR GOLD TRADING LLC

Mob: ++971 58 683 6212, Tel: +971 43551730

Email: compliance@villedor-gold.com. Web. www.villedor-gold.com P.O.Box 4170,Off No 205, Gold House, Al Ras, Deira, Dubai. U.A.E.